



British Council Training SuiteCertified Award

Certificate of Completion

Awarded to:	
Tiphaine Mackay	
in the role of:	
Agent	
Certificate Code:	

This learner has successfully completed this eLearning resource on:

2019/CT/7535

Date: 07/11/2019



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Learning Outcomes:

You'll now be able to share knowledge on:

- why choose the UK as an international study destination
- working while studying in the UK
- entry clearance and immigration regulations
- English language learning requirements
- Higher education: undergraduate and postgraduate study
- customer service and expectations within the British Council